

Masats S.A. has been dedicated to the design, manufacture and sale of door and accessibility systems for public transportation vehicles for more than 50 years. It has a permanent commitment to service provision, the quality and safety of its products, respect for the environment and the prevention of occupational risks and information security in all of its business activities and products, considering the organization's internal and external context. In order to comply with these requirements, it established, implemented and maintains an Integrated Management System based on standards ISO 9001, ISO 22163, ISO 27001, ISO 14001, the EMAS Regulation and in the ISO 45001 standard, in the facilities located in the P.I. Salelles, Sant Salvador de Guardiola, E-08253 in the plants located in the streets:

- 📍 Mestre Alapont s/n
- 📍 Arquitecte Oms s/n (Plant 7)
- 📍 Arquitecte Oms s/n (Plant 8-9)
- 📍 De la Vinya s/n (Plant 3)
- 📍 Dels Pins s/n

The Masats S.A. general management has established a policy based on the following key points:

- 1)** Masats S.A. has established a basic philosophy to meet its customers' needs, providing them with services and products in accordance with their present and future needs, requirements and expectations. The organization considers the complete lifecycle of its products from the concept and design to production, distribution and final use.
- 2)** Masats S.A. has defined the following product safety policy:
  - a. Define an organization that is aligned with compliance with the requirements of our customers' standards and/or specifications related to product safety.
  - b. Define a product safety strategy for each project as part of RAMS which determines the safety tasks to be performed throughout all lifecycle phases, adapting the general project procedure to each individual project.
  - c. Include information security in all processes, services and technologies following the principle of "security by design and by default".
  - d. Establish methods for risk assessment, management and monitoring in order to ensure they are reduced to acceptable levels through a risk identification, analysis, mitigation and assessment process.
  - e. Establishing a process of ongoing improvement in the management of product safety, assigning sufficient and adequate resources for compliance with the management system requirements.
  - f. Carry out a process of continuous vigilance in the detection and recognition of vulnerabilities that may threaten information security, assigning sufficient and adequate resources for the undertaking of vigilance and supervision.
- 3)** Performs and promotes responsible management of all activities, products and processes considering all stages of the life of the product or system, and this:
  - a. Ensuring quality in order to satisfy customer needs;
  - b. Ensuring preventive and protective measures in terms of health and safety at work;
  - c. With the utmost respect for the environment;
  - d. Guaranteeing the privacy and security of information with all interested parties.

- 4) Masats, S.A. uses this policy as a framework of reference when establishing its annual goals in terms of quality, environmental affairs and occupational health and safety and information security. Its goals are frequently monitored.
- 5) It encourages continuous improvement throughout the organization, always seeking constant progress in all of its quality , environmental, occupational health & safety, and information security and protection of environment.
  - a. As concerns prevention, the working conditions are periodically verified to enhance workers' health and safety protection and thereby establish a real culture of integrated prevention throughout the entire organizational structure.
  - b. Also, in terms of prevention, safe and healthy working conditions are provided for the prevention of work-related injuries and deterioration of health.
  - c. In terms of environmental protection, the prevention of pollution and its environmental behaviour is promoted by taking the necessary decisions to eliminate or correct possible deviations relevant to the context of the organisation.
  - d. In terms of Quality promotes the failure prevention.
- 6) The availability of resources is ensured to guarantee the System works properly, using them safely, optimizing their consumption and fostering ways to minimize associated risks as concerns quality, environmental affairs and occupational risk prevention and security information.
- 7) It always complies with the laws and regulations in effect as well as with stakeholder requirements.
- 8) Masats S.A. is aware that the people within the organization are the key to its future meaning all of its activities must be developed with absolute respect for their dignity, all while offering equal opportunities for their professional development and enhancing all qualities they have, evaluating their concerns, establishing permanent dialogue with them and demanding their implication, responsible work and self-control in their production.
- 9) Masats S.A. undertakes to eliminate or reduce work-related risks, protect its workers' health and safety and prepare workplaces for all personnel based on their needs.
- 10) Masats S.A. promotes consultation and participation of workers through workers' representatives.
- 11) Masats S.A. promotes quality, environmental, occupational risk prevention and information security training and education among all people within the organization.
- 12) Masats S.A. preserves the confidentiality, integrity and availability of information through the implementation of the risk management process and provides confidence to stakeholders that risks are properly managed.
- 13) It ensures that this policy is disseminated, understood and applied by all stakeholders, both internal and external, efficiently and effectively as far as prevention, the environment, safety of the product, information security and quality, establishing the proper communication channels and dialogue to continuously consider their concerns and guarantee compliance with the responsibilities deriving from the Integrated Management System.
- 14) Each year, Masats S.A. publishes the most relevant results of its actions and the progress it has made as well as the environmental effects and activities involved with its business through an Environmental Declaration.
- 15) The Quality, Information Security and Environmental and Safety managers shall ensure the management of the integrated system established and have the power to check and evaluate the application of the provisions in this document.
- 16) This policy is periodically reviewed and saved as documented information so it is available to anyone who may be interested in it.

**Ignacio Elburgo**  
Managing Director  
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